

# Join our team

# Administration Assistant - Front Desk & Attendance

Be a part of our transformative and supportive community empowering the next generation of learners.

### **Discover Holy Cross College**

Holy Cross College has been a cornerstone of quality Catholic education since 2010. Starting from humble beginnings, Holy Cross College has grown to become a thriving community with a double stream Primary School and six stream Secondary School on one campus in the heart of Ellenbrook.

Grounded in our faith and inspired by our connected and caring community, we strive to build promising futures for families and shape compassionate, confident and capable individuals prepared to make a positive impact on the world.

Our vision is for Holy Cross College to be a community of transformation in the spirit of the Risen Christ inspired by our College Patron, St Oscar Romero. Our mission is to empower students to have life to the full, inspired by Christ's journey of transformation and redemption.

At Holy Cross College, our holistic approach is guided by our LIFE pillars:

Learning: Our focus is on developing core learning skills to ensure our students are equipped to face the challenges of a rapidly changing world.

Inter-relationships: Nurturing a caring, compassionate and connected environment - not only among our students, but also our wider community.

Faith: Celebrating a hope-filled Christian faith, grounded in reflection that leads to justice and service. Our faith-based approach to education encourages students to explore and deepen their spirituality, helping them to develop a strong sense of social justice and service.

Enrichment: Enriching the lives of our community members through engagement in holistic opportunities that exist beyond the classroom.

#### **Position Description**

We are seeking an enthusiastic and highly organised Administration Assistant – Front Desk & Attendance to join our team. This role is pivotal in creating a welcoming environment for parents, students, and visitors, while ensuring the smooth operation of the College Office.

The Administration Assistant provides front desk support and delivers exceptional customer service to parents, students, and staff across Pre-Kindergarten to Year 12. The position manages student queries and assists with daily attendance processes, including processing incomplete rolls and recording absentees, early departures, and late arrivals. Accurate attendance records must be maintained in line with College procedures.

This role also involves working closely with the Deputy Principal – Faith, supporting faith-related events and assisting with calendar management and appointments. Strong organisational and time-management skills, excellent interpersonal and communication abilities, and the ability to work collaboratively in a dynamic school environment are essential.

#### Responsibilities

# **Community and Pastoral Care**

- Interact with staff, students, and families in a professional and pastoral manner.
- Maintain a welcoming manner and excellent interpersonal skills.
- Appropriately relate to young people and actively support their pastoral care.
- Treat all information as confidential and uphold high standards of service and conduct.
- Work independently and collaboratively, demonstrating flexibility and initiative.

# **Education and Learning**

- Process and assist with student absences to include pre recording event-related College attendance and absences.
- Accurately communicate with parents via SMS of student absences.
- Assist with students late arrivals and early departures.
- Provide relevant summary reports on student attendance.
- Support staff, students, and parents in accessing and using College resources.

# **Catholic Identity and Faith**

- Demonstrate a commitment to the ethos and objectives of Catholic Education Western Australia.
- Uphold Gospel values in all duties and relationships.
- Respect and support the beliefs and practices of the Catholic community.
- Participate in the sacramental, liturgical, and prayer life of the College.
- Lead by example in spiritual development through gratitude and service.

# Stewardship

- Abide by all College procedures and CEWA Ltd policies.
- Maintain a high level of ICT skills and complete relevant professional learning.
- Assist with general office duties as directed by the Principal and / or their delegate.
- Support the Deputy Principal Faith in calendar appointments and related administration assistance.

#### Why Join Us?

Each staff member at Holy Cross College plays a fundamental role in advancing our vision, mission and the strategic direction of the College. Our team is collaborate and committed to seeking new knowledge, keeping the College continually at the forefront of modern education. With access to state-of-the-art facilities, new technologies and abundant resources, we seek to provide our community with the best learning experience.

#### Employees enjoy:

- Salary packaging benefits
- Discounted rates on corporate health insurance and wellbeing initiatives
- One additional leave day Catholic day leave
- Fitness Centre
- Work with State-of-the-art technology
- Professional development Apple Distinguished
- 30 minutes from the CBD
- · Connected community

## **Apply Today**

Commencement Date: January 2026 or ideally earlier via negotiation.

Persons appointed to this position should address the following points:

- Actively support and promote the objectives and ethos of Catholic Education as articulated in the Bishops of WA Mandate for Catholic schools and the Vision and Mission of the College.
- Demonstrate capacities in all areas of the key responsibilities as articulated in the Role Description.
- Have completed or be willing to undertake and complete accreditation to work in a Catholic school.
- Have a current Working with Children Card (WWCC).

**Conditions:** FTE - 44 Weeks **Work Hours:** 8:00am - 4.00pm

**Applications Close:** Wednesday 26 November 2025 at 12:00pm.

Please complete the below checklist and email the appropriate documents to the Principal's Assistant at: employment@holycross.wa.edu.au.

All applications should be sent with the following documents:

- Valid working with Children Card
- Covering letter (no more than two pages)
- Resume
- Transcript outlining relevant qualifications
- Application For Employment Form